

## **Terms and conditions Bahati Travel**

Please read these Terms and Conditions carefully. Please note that it is the laws and regulations of the country which services are provided which apply to your holiday arrangements and not those of your home country.

### **Payment and cancellation refund policy**

To confirm the booking we must receive 30% of the total amount being nonrefundable. By paying a deposit, you confirm your booking.

The balance of your booking is due no later than ninety (90) days before the start of your trip. If the balance has not been received by this date, Bahati Travel is entitled to treat your reservations as cancelled and consequently your deposit will be forfeited.

Payment is required in full for bookings that are made less than ninety (90) days before the start of your trip.

Any additions to your reservation made within ninety (90) days of commencement of your trip may be accepted provided space is available, payment in full is received, and documentation is finalized before the commencement of your trip. Bahati Travel reserves the right to accept or reject any booking during this time frame at its sole discretion.

The following cancellation fees shall apply for a **Lodge Safari**:

- Cancellation between 60 and 46 days prior to arrival date 60% of the total safari cost will be charged
- Cancellation between 45 and 16 days prior to arrival date 80% of the total safari cost will be charged
- Cancellation between 15 and 0 days prior to arrival date 100% of the total safari cost will be charged

If additional money has been paid toward your safari, this money will be refunded to you.

The following cancellation fees shall apply for a **Camping Safari**:

- Cancellation between 60 and 30 days prior to arrival date 30% of the total safari cost will be charged
- Cancellation between 29 and 15 days prior to arrival date 50% of the total safari cost will be charged
- Cancellation between 14 and 0 days prior to arrival date 100% of the total safari cost will be charged

If additional money has been paid toward your safari, this money will be refunded to you.

The following cancellation fees shall apply for a **Zanzibar holiday**:

- Depending on the cancellation policy of the hotels and transport company you are booked at.



The following cancellation fees shall apply for a **Mt. Kilimanjaro Climb**:

- Cancellation between 35 and 0 days prior to arrival date 100% of the total cost will be charged
- Cancellation during the climb, the client will not receive any refund on not used service. If the client has to be brought down to Moshi for injuries and does not complete the climb, refund will not be made to the un used services/ climb .
- Refund will not be provided if parts of the service/ climb are not utilized.

Note that in any instance above where sufficient funds are not in your account to cover the cancellation fees as a result of you not making deposits when due, pursuant to these terms and conditions or otherwise, you agree to be liable to Bahati Travel for the appropriate amount of money due such that Bahati Travel receives its entire cancellation fee as provided for above.

Client(s) will be responsible for any bank transfer charges.

The price quoted is based on the current park entry fees. If these fees should go up, the total cost of the itinerary will go up accordingly.

Prices quoted in Euro's might change depending on the exchange rate of the US Dollar.

### **Hotels and lodges**

Reservations cannot be guaranteed until paid and on the rare occasion hotels cannot fulfill their responsibilities to honor reservations. When an accommodation change must be made, we will do our best to allow the traveler(s) to give input on the selection of alternate locations, but we reserve the right to make this decision without consulting the traveler when time is limited. When this happens, the total price of the itinerary will be adjusted accordingly.

### **Force Major**

The company does not hold itself responsible nor can it be held responsible for any delays prior to departure or, during the course of any trip whether brought about by technical difficulties, strikes, weather conditions or any other circumstances whatsoever, whether foreseen or unforeseen. It is understood that any expenses relating to these unscheduled extensions or curtailments (e.g. hotels, meals, airfares, telephone calls, etc) will be for the travelers' account. We make every effort to ensure that all arrangements and services connected with your trip will be carried out as specified in the most efficient and effective way possible. However, we do not have direct control over the provision of services by suppliers and, whilst they are in all cases selected with the utmost care, we do not accept liability for error and omissions of such suppliers.

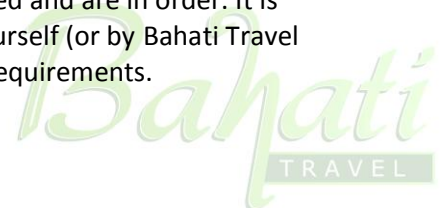
### **Insurance**

We strongly advise travelers to take out insurance against cancellation, curtailments, illness, loss of baggage and default at the time of booking.

Tickets of medical evacuation insurance (Flying Doctors) are available on request.

### **Travel documents and vaccinations**

It is your responsibility to ensure that passports, visas, travel permits, health certificates, inoculations, or other documentation required for the trip are obtained and are in order. It is your responsibility to meet any additional costs incurred either by yourself (or by Bahati Travel on your behalf) as a result of any failure by you to comply with such requirements.



**Special request**

You must advise Bahati Travel in writing of any special requests, (e.g. diet or facility) when you submit your reservation. Bahati Travel will attempt to meet any such requests, whenever possible. Certain special requests may incur procurement costs, which will be charged to your account. Any such charges will be communicated to you at the earliest opportunity.

**Information in marketing material**

All information provided on the website, in the marketing brochure and any advertisements or newsletters (Marketing Materials) published by Bahati Travel is, to the best of Bahati Travel's knowledge, correct at the time of publication. Bahati Travel reserves the right to update and/or revise any information provided in the Marketing Materials at any time and without notice. The photographs reproduced and information provided in Marketing Materials depict typical scenes experienced and details on each destination, but the subject matter may not necessarily be seen or experienced while visiting that destination.

**Risks**

Bahati Travel draws your attention to the fact that there are certain inherent risks involved in participating in the type of trips and/or safaris sold by Bahati Travel and that you accept them at your own risk.

It is your sole responsibility to take all appropriate medical advice prior to departure as to whether you are fit enough to undertake the trip booked.

By accepting these terms and conditions, you acknowledge and agree that adventure travel, whether in civilized or remote areas, by plane, train, auto, boat, horseback, other conveyance, or on foot, involves inherent dangerous risks of illness, injury, death or loss and damage of property, which may be caused by negligence of others, forces of nature, and other causes known or unknown. You recognize that such risks may be present at any time before, during or after the trip.

